

## Gateway helps your office and your patients navigate through insurance reimbursement for Monogram Biosciences® assays.

### A continuum of support

Gateway provides a broad range of coverage assistance to help alleviate billing problems you or your patients may encounter.

- **Insurance Verification**

Gateway can initiate or assist in obtaining authorization prior to treatment. In many cases, the benefit investigation results will be provided to you within 48 hours of receiving the necessary information.

- **Uninsured Patient Program (UPP)**

UPP is for uninsured patients and was designed to ensure patients who meet program criteria have access to testing that they need.

### The right therapy for the right patient at the right time.

Monogram Biosciences believes strongly that access to its virology assays should be available to all patients who would benefit from them. Gateway is just one more example of Monogram's commitment to advancing individualized medicine.

Gateway's dedicated staff is familiar with reimbursement logistics across the nation and can help you

- Verify test coverage
- Obtain prior authorization
- Work on patient's behalf if prior authorization or insurance reimbursement is denied
- Prepare appeals for insurance denials
- Coordinate submissions to increase likelihood of test coverage

#### Tests Included in the Gateway Program

Test Name	Monogram Test Number
HIV-1 GenoSure MG®	G5000
HIV-1 GenoSure PRIme <sup>SM</sup>	P5000
HIV-1 PhenoSense GT®	V7000 / V7100
HIV-1 PhenoSense®	V3200
HIV-1 PhenoSense Integrase®	S3200
HIV-1 PhenoSense Entry®	E2000
HIV-1 Trofile®	E3100
HIV-1 Trofile® DNA	E3600
HCV	
HCV GenoSure® NS3/4A	C5000
HCV Genotyping	C1200

## Gateway: Reimbursement as easy as 1-2-3

Gateway has created a simple 3-step process for reimbursement assistance.

- 1. Call Gateway at 877-436-6243** prior to ordering a Monogram assay. The appropriate application forms will be sent to you (via fax or e-mail), as necessary.
- 2. Complete the application forms** and return them to Gateway via fax, 888-369-0023.
- 3. Receive notification** from Gateway of patient eligibility, typically within 24 to 48 hours.

In the event that verification/coverage cannot be established, Gateway will manage the patient's case and/or research alternative coverage.

## Completing an Application

When applying for support through Gateway, please include the following information on the application:

Provider Information	Patient Information
Provider name	Patient name
Contact person	Social Security number
Telephone and fax number of contact person	Date of birth
Type of test requested	Patient diagnosis code
	Insurance information for all insurance plans, including state and federal programs in which the patient participates

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Call Monogram's Gateway program at **877-436-6243** for more information about our 3-step process for reimbursement assistance.